# ParentSquare - Texts & Security

## **About ParentSquare Texts and Security**

ParentSquare was adopted by ECASD in 2024 to enable our District, schools, and staff to send SMS text messages to families. This has raised questions about the format, functionality of the texts, and the safety of any embedded links or media. Please review this guide to ensure safe interaction with ParentSquare. For further assistance, contact ParentSquare support through the Help feature within the platform. To learn more, visit: Privacy Policy - ParentSquare

### What text number will the messages come from?

The District and school text messages all come from an ambiguous 6-digit number. Please consider saving this number as the contact for our ParentSquare account. This number might change but would only be from the following four.

Current text Number for the District and all schools is 66458

Others if it changes (consider saving these for the same contact): 60710, 87366, 36794

## What will the text message look like?

Format: [ECASD or School Name] Text Message

Links: Common trusted link to more content begins with <a href="https://psqr.io">https://psqr.io</a>

### How do I test if the link is safe, or not, if I have suspicions?

On your phone, press and hold down on the link, and a preview will show where the link is going to, in a safe way. To the right is how the previews look on an iPhone.

If you've chosen to finish your account and can login to ParentSquare, do so and see the message there.

# parentsquare.com | Indicate | ParentSquare | Paren

### What do I do if I think the message is a spoof or that number has been hacked?

If you've chosen to finish your account and can login to ParentSquare, do so and see the message there.

Contact ECASD Technology at 715-852-3411.

### What does an example text look like?

